

Sky VIP Free Fibre Set-Up Reward



Sky VIP - Free Fibre Set-Up Reward - Terms and Conditions

Important information

Selected fibre areas only for Sky Broadband Superfast. Speeds vary by location. New 18-month minimum terms for Sky Broadband Superfast (£27 a month) or Sky Broadband Ultrafast (£27 a month) including line rental and Sky Talk Pay As You Talk (£0pm). Standard prices apply after 18 months; currently £32 for Sky Broadband Superfast, £44 for Sky Broadband Ultrafast and £0 pm for Sky Talk Pay As You Talk. Availability subject to survey. Offer not available with any other offers.

See **sky.com/vipterms** for full reward T&Cs.

Sky Broadband Superfast: Average speeds: 59Mbps (download) and 16Mbps (upload). No traffic management policy. See sky.com for more details and our Usage Policies. External factors such as internet congestion and home wiring can affect speed. Average download speed to your Hub; excludes Wi-Fi performance which varies by device and home environment.

Sky Broadband Ultrafast: Not available to customers without a mobile signal at home or reliant on their landline for emergency services. Talk service uses your broadband connection to make calls. Average speeds: 145Mbps (download) and 27Mbps (upload). Average download speed shown for fixed line connection to your Hub; excludes Wi-Fi performance which varies by device and home environment. No traffic management policy. See sky.com for more details and our Usage Policies. Subject to status. Upfront payment may be required. General: Compatible line required, otherwise £20 connection charge may apply. Sky Hub is loaned to you at no cost, it must be returned at the end of the broadband subscription. Non-standard set-up may cost extra. Prices may vary if you live in a flat. You must get any consents required (e.g. landlord's). UK residential customers only. Further terms apply.

- 1. This reward is only available to customers who have successfully joined Sky VIP and who we have invited to benefit from the reward. Permanent Sky employees and outsourcer employees who receive free or discounted Sky as part of their employment package and that have an active Sky TV, Sky Broadband or Sky Talk subscription are also eligible to redeem this reward.
- 2. This reward entitles you to no activation fee (normally £10) and no postage and packaging costs (normally £9.95) when you take any Sky Fibre product, Sky Line Rental and Sky Talk and sign up to a new 18-month minimum term.
- 3. You will have to pay full price for Sky Fibre, Sky Line Rental and Sky Talk, unless you have any offers.
- 4. To redeem this reward, visit the reward home page and click on 'Upgrade today' to claim.
- 5. You will not be charged anything on your bill to activate your Fibre service.
- 6. If you need a new router, we will not charge you for delivery. You may have to pay for the router.
- 7. We will not offer a refund for any activation fees you paid before this reward became available.
- 8. You cannot transfer this reward and you cannot exchange it for a cash alternative.
- 9. This reward can only be claimed once.
- 10. You must make sure you have any permission needed to allow us to provide you with a Fibre service.
- 11. This reward is available in the UK, Channel Islands and Isle of Man only.
- 12. You must live in a Sky Fibre enabled area. Availability depends on location and survey. Standard Sky Fibre terms and conditions apply. See www.sky.com/shop/terms-conditions/broadband/ for more information.
- 13. The Promoter is Sky UK Limited (registered number 02906991) of Grant Way, Isleworth, Middlesex, TW7 5QD.
- 14. These terms apply in addition to the Sky VIP terms and conditions which you agreed upon joining Sky VIP.